

Terms & Conditions

Matting

Any dogs with severe matting will be clipped off short to reduce pain and discomfort. Skin irritation, nicks and small cuts may occur, although the upmost care will be given to minimise the risk. A de-matting fee will be added to the price and will be dependant on the severity of the matts.

Aggressive Dogs

If your dog has previously shown signs of aggression you must inform us before the groom. we reserve the right to terminate any grooming if we feel your dog is too dangerous to complete the groom. the full price will be payable.

fleas

An additional £5 will be payable should fleas be found on your dog during its groom. this is to cover the costs of fumigating the salon to avoid cross contamination.

picking up your dog

We will call you with around 20 minutes notice with a time to collect your dog. should you arrive more than 10 minutes late after the time given, a day care fee will apply and will be charged at £5 per 15 mins from the time given for collection.

cancellations

A 50% deposit is payable to secure any pre-booked grooms. if less than 48 hours notice is given for any cancellations/reshedules this willnot be refundable.

Arriving late

If you are going to be late to your appointment please us know ASAP. We work to a schedule throughout the day. For this reason if you are more than 15 minutes late for your appointment we may not be able to groom your dog. The above cancellation terms will apply.(if you let us know you will be late we my be able to accommodate you)

Please Answer Yes or No

Are you happy for doggie days grooming to contact you via email and or telephone with details of upcoming events and or offers that may be of interest to you ?

YES

NO

Are you happy for doggie days grooming to post photos of your dog on their social media/promotional sites ?

YES

NO

Are you happy to receive appointment confirmation and reminder text messages from doggie days grooming ?

YES

NO

Data Protection

Agree to the above terms and conditions. I also consent for my name, address, telephone number and dog details being used and securely stored by Doggie Days Grooming. (should doggie days grooming not hear from you for 6 months your details will be destroyed and disposed of. No data will ever be shared with third parties.)

Please fill in name to consent

Name

Date



First Name

Last Name

Month

Day

Year